

【Explanation of important matters】

- 01 : SoftBank Hikari is an Internet connection service provided by SoftBank Corp.
 02 : SoftBank Hikari is a service that uses NTT's Hikari collaboration model.
 03 : Services may not be available due to the time required for opening or due to technical conditions.
 04 : Line speed is a best-effort service. This does not necessarily mean the maximum speed.

In addition, the speed may be slow depending on the equipment of the house where the customer lives, the time when there are many users, and the specifications of device such as PCs.

- 05 : The current line and provider in use must be canceled by the customer.
 With this cancellation, a cancellation fee may be generated. For details, please contact your company.
 06 : You consent to receive e-mails from SoftBank Corp. regarding various product information and special treatment information.
 07 : When the customer has a difference between the address where the report is installed and the address where the transfer information is set, SoftBank Corp. consents to rewrite the customer's report information with the transfer information.
 08 : The type may change depending on the building.
 09 : If you continue to use options, you will be required to pay the option fees that are still in use.
 10 : If you are under 18, you cannot apply.
 Those who 65 years of age or older, will be to check your application consent of the family-like by telephone.
 11 : Although it will be sent later in writing or SMS (important matter manual) from SoftBank, please be sure to check.
 12 : If you have any inquiries regarding the service after the opening and various changes, please contact each provider.

【Contract terms】

Plan	Term of contract	Contract established Date	Billing start date	Contract expiration month	Cancellation fee	Terms
2-year automatic renewal plan	2-year	SoftBank Hikari construction completion date	SoftBank Hikari contract date	24th month from start using	9,500yen※1	×
5-year automatic renewal plan	5-year			60th month from start using	15,000yen※1	TV transmission service required

※1) Cancellation of expiration month is exempt from cancellation fee.

【Initial contract cancellation】

13: You can cancel the contract in writing for 8 days starting from the date of receipt of the document (contract document) issued at the time of contract or the date of contract completion, which is later than the first day.

14: Please confirm the contract document for details of the procedures and the details of the charge of cancellation.

15: For option changes, please contact the service provider from the customer after the opening work is completed.

Provider: SoftBank Corp. phone number: 0800-111-2009, opening hours: 10: 00-19: 00

Optional name	Monthly fee	Service contents	Others
WIFI MULTI PACK	990yen	Wireless internet service	You can use it for 500yen with a set of 4 points of Hikari BB unit, Wi-Fi multipack, BB phone, Hikari phone (N) or white Hikari phone, provided that "Ouchi-wari" is applied.
HIKARI BB UNIT	467yen	Rent wireless transmitter	
BB PHONE	500yen	Call Transfer, Call Discount	
TOKU HOUDAI	500yen	Preferential services	
BB MARUSHE	457yen	Food delivery service	
BB SAPORT WADE SERVES	500yen	Set up support service	
BB CLEANING & RESCUE	457yen	Living support service	
BB LIFE HOME DOCTER	457yen	Health support service	
MARUGOTO ANNSHINN PACK	980yen	Comprehensive life support	

【About HIKARI DENNWA(N)】

16: If you change to a new location or other company service, Phone numbers without subscription rights cannot be used continuously.

17: You may not be able to continue using a phone number that is included in the subscription right.

18: If you set up a new phone, you will be charged 1,000 yen for the installation fee.

【Payment】

19 : Please enter the URL of SMS sent at a later date and register for payment within 14 days. The final application cannot be made unless payment registration is completed.

20 : If there is a case of unpaid payment, customers may be forced to cancel

21 : Even if you complete the payment method registration, if you can not pay with a card or credit card, our benefits will not apply.

【About the fee】

Plan	2-year automatic renewal plan		5-year automatic renewal plan
	Family Plan	Mansion Plan	Only Family Plan
Monthly fee	5,200yen	3,800yen	4,700yen
Administrative fees	3,000yen		
Construction costs	24,000yen	2,000yen ※2	24,000yen
SoftBank Hikari TV	Optional	×	Required
SoftBank Hikari TV monthly fee	750yen ※1	×	750yen ※1

※1) In addition to the monthly viewing fee, 2,800 yen and TV construction fee will be incurred as a separate hand facility fee for the first time only.

22: In case of construction on Saturday, Sunday or holidays, an additional fee 3,000Y will be added to the first bill.

23: If you choose installment payment and cancel SoftBank Hikari before the installment payment is completed, please pay the remaining amount in a lump.

24: Some areas do not offer Hikari TV.

※2) For apartment buildings that do not require staff come there to install, the cost for activated service is 2,000Y, but there may be additional costs depending on the condition of the device.

25: Additional construction costs may be incurred depending on the construction. (Hikari phone construction fee is not included)

【Cancellation after opening】

26: In the case of cancellation after completion of construction (opening), please contact SoftBank by yourself.

Office Grove Co., Ltd.

Customer Consultation Desk Tel: 0120-913-313

Weekdays, Saturdays, Sundays, Public Holidays/ 11-19 p.m. (excluding Year-end and New Year holidays, Golden Week, Obon)